
**Information technology — Service
management —**

**Part 2:
Guidance on the application of service
management systems**

AMENDMENT 1

Technologies de l'information — Gestion des services —

*Partie 2: Directives relatives à l'application des systèmes de
management des services*

AMENDEMENT 1



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ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier; Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

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